

Hot School Meals Pirton Hill Primary School



How to Pre-Order Hot School Means: A Parent / Carer Guide

REMEMBER: All hot school meals must be pre-ordered by <u>parents / carers</u> – including for children who are entitled to free school meals.



How do I order meals for my child?

Dolce use an online app called SchoolGrid.

This allows you to:

- Top up your child's account;
- Check your balance;
- Pre-order your child's meals; and
- Check which days you have ordered meals for.

The link for SchoolGrid is:

https://app.schoolgrid.co.uk/

or simply use this QR code

But, you will need your email from SchoolGrid with your log in details first (see below)



My child has an allergy and/or dietary requirements, what should I do?

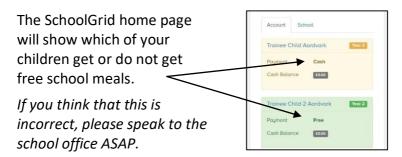
The allergen blocking system on SchoolGrid prevents you or your child ordering an unsafe meal option. All you need to do is tick which of the allergens apply and the app will do the rest!

This section is for allergies **NOT preferences**.

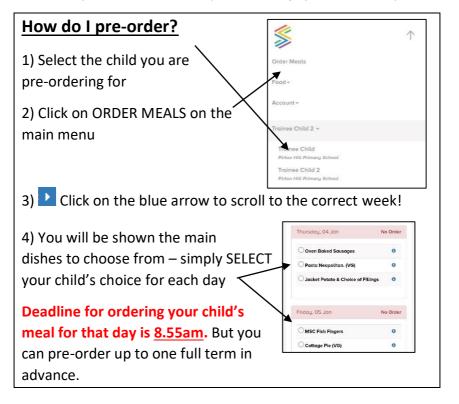
Remember, your child will not be able to choose anything from the menu that contains anything you tick!



Does my child get free meals?

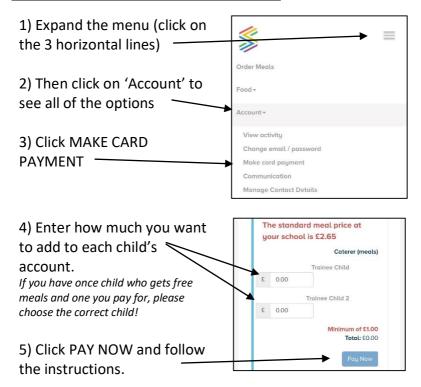


If your child is eligible for free meals, it is your responsibility to decide if you want your child to have a free hot school meal or not. By pre-ordering the meal, you confirming that you want your child to take up this entitlement. If you choose not to pre-order a meal for your child, it is assumed that you have chosen not to take up this entitlement for your child on that day.





How do I pay for my child's meals?



Please note: If you have to buy meals for your child, all meals must be paid for in advance!

What if my child can't remember what we preordered?

Don't worry! When your child arrives for their lunch, they simply use the touchscreen to select their name and their meal choice will be displayed to the child and the cook (along with any dietary requirements).