



# Pirton Hill Primary School

## CCTV Policy

*Ratified by Governors: March 2026*  
*Review date: Spring 2028*

### 1. Overarching Values

**Expect:**

*We all **expect** to work hard, and meet our own high expectations, in a safe environment with access to high quality resources and opportunities that broaden our horizons.*

**Believe:**

*We all **believe** in ourselves, and each other, and know that everyone has something special to contribute.*

**Achieve:**

*We all have the opportunity to **achieve**, and fulfil our potential, regardless of our backgrounds.*

**Enjoy:**

*We all strive to develop passionate and determined life-long learners who **enjoy** learning, understand how to progress and take pleasure in succeeding.*

### 2. INTRODUCTION

- 2.1 Pirton Hill Primary School uses closed circuit television (CCTV) images to reduce crime and monitor the school buildings in order to provide a safe and secure environment for pupils, staff and visitors, and to prevent the loss or damage to school property.
- 2.2 The system comprises 16 cameras.
- 2.3 The system does not have sound recording capability.
- 2.4 The CCTV system is owned and operated by the school, the deployment of which is determined by the school's leadership team.
- 2.5 The live CCTV is displayed and monitored informally from the main reception desk and, as a result, the whole administration team are able to view the images to monitor movements.
- 2.6 The CCTV system's stored/recorded images can be viewed via the main CCTV monitor screen in the main office and remotely on compatible devices with internet access by authorised persons. Persons authorised to review stored CCTV images are determined by the Headteacher and these are limited to the Headteacher; Deputy Headteacher; Business Manager and Site Agent (see Data Protection Policy).

- 2.7 Access to the stored/recorded images are controlled by:
- CCTV monitor screen - recording device is contained in a locked cabinet;
  - Remote access – login credentials shared with authorised persons.
- 2.8 The introduction of, or changes to, CCTV monitoring will be subject to consultation with staff and the school community.
- 2.9 The school's CCTV Scheme is registered with the Information Commissioner under the terms of the Data Protection Act 1998. The use of CCTV, and the associated images and any sound recordings is covered by the Data Protection Act 1998. This policy outlines the school's use of CCTV and how it complies with the Act.
- 2.10 All authorised operators and employees with access to images are aware of the procedures that need to be followed when accessing the recorded images and sound. All operators are trained by the school data controller in their responsibilities under the CCTV Code of Practice. All employees are aware of the restrictions in relation to access to, and disclosure of, recorded images.

### **3. STATEMENT OF INTENT**

- 3.1 The school complies with Information Commissioner's Office (ICO) Data Protection Code of Practice for Surveillance Cameras and Personal Information to ensure it is used responsibly and safeguards both trust and confidence in its continued use. The Code of Practice is published at: <https://ico.org.uk/media/for-organisations/documents/1542/cctv-code-of-practice.pdf>
- 3.2 CCTV warning signs are clearly and prominently placed at all external entrances to the school, including school gates if coverage includes outdoor areas. Signs will contain details of the purpose for using CCTV (see appendix B). In areas where CCTV is used, the school will ensure that there are prominent signs placed at both the entrance of the CCTV zone and within the controlled area.
- 3.3 The planning and design has endeavoured to ensure that the Scheme will give maximum effectiveness and efficiency but it is not possible to guarantee that the system will cover or detect every single incident taking place in the areas of coverage.

### **4. SITING THE CAMERAS**

- 4.1 Cameras are sited so they only capture images relevant to the purposes for which they are installed (described in 1.1) and care will be taken to ensure that reasonable privacy expectations are not violated. The School will ensure that the location of equipment is carefully considered to ensure that images captured comply with the Data Protection Act.
- 4.2 The school will make every effort to position cameras so that their coverage is restricted to the school premises, which may include outdoor areas.
- 4.3 CCTV will not be used in classrooms but in areas within school that have been identified by staff and pupils as not being easily monitored.
- 4.4 Members of staff should have access to details of where CCTV cameras are situated, with the exception of cameras placed for the purpose of covert monitoring.

## **5. COVERT MONITORING**

- 5.1 The school may in exceptional circumstances set up covert monitoring. For example:
- Where there is good cause to suspect that an illegal or unauthorised action(s), is taking place, or where there are grounds to suspect serious misconduct;
  - Where notifying the individuals about the monitoring would seriously prejudice the reason for making the recording.
- 5.2 In these circumstances authorisation must be obtained from a member of the Senior Leadership team.
- 5.3 Covert monitoring must cease following completion of an investigation.
- 5.4 Cameras sited for the purpose of covert monitoring will not be used in areas which are reasonably expected to be private, for example toilet cubicles.

## **6. STORAGE AND RETENTION OF CCTV IMAGES**

- 6.1 Recorded data will not be retained for longer than is necessary. While retained, the integrity of the recordings will be maintained to ensure their evidential value and to protect the rights of the people whose images have been recorded.
- 6.2 All retained data will be stored securely.

## **7. ACCESS TO CCTV IMAGES**

- 7.1 Access to recorded images will be restricted to those staff authorised to view them, and will not be made more widely available.

## **8. SUBJECT ACCESS REQUESTS (SAR)**

- 8.1 Individuals have the right to request access to CCTV footage relating to themselves under the Data Protection Act.
- 8.2 All requests should be made in writing to the Headteacher. Individuals submitting requests for access will be asked to provide sufficient information to enable the footage relating to them to be identified. For example, date, time and location.
- 8.3 The school will respond to requests within 40 calendar days of receiving the written request and fee.
- 8.4 The school reserves the right to refuse access to CCTV footage where this would prejudice the legal rights of other individuals or jeopardise an on-going investigation.

## **9. ACCESS TO AND DISCLOSURE OF IMAGES TO THIRD PARTIES**

- 9.1 There will be no disclosure of recorded data to third parties other than to authorised personnel such as the Police and service providers to the school where these would reasonably need access to the data (e.g. investigators).
- 9.2 Requests should be made in writing to the Headteacher.
- 9.3 The data may be used within the school's discipline and grievance procedures as required, and will be subject to the usual confidentiality requirements of those procedures.

## **10. COMPLAINTS**

- 10.1 Complaints and enquiries about the operation of CCTV within the school should be directed to

the Headteacher, in the first instance.

## **11. FURTHER INFORMATION**

11.1 Further information on CCTV and its use is available from the following:

- In the picture: A data protection code of practice for surveillance cameras and personal information 2017 (published by the Information Commissioner's Office) [www.ico.gov.uk](http://www.ico.gov.uk)
- Regulation of Investigatory Powers Act (RIPA) 2000
- Data Protection Act 1998

11.2 It is a requirement of the Data Protection Act 1998 to notify people entering a CCTV protected area that the area is monitored by CCTV and that pictures are recorded. The school is to ensure that this requirement is fulfilled.

11.3 The CCTV sign should include the following:

- That the area is covered by CCTV surveillance and pictures are recorded
- The purpose of using CCTV
- The name of the school
- The contact telephone number or address for enquiries

11.4 This CCTV system and the images produced by it are controlled by Pirton Hill Primary School who are responsible for how the system is used and for notifying the Information Commissioner about the CCTV system and its purpose (which is a legal requirement of the Data Protection Act 1998). Refer Appendix 1.

11.5 Pirton Hill Primary School has considered the need for using CCTV and has decided it is required for the prevention and detection of crime and for protecting the safety of customers. It will not be used for other purposes. We conduct an annual review of our use of CCTV (Refer to Appendix 1).

**APPENDIX 1**

**CCTV Checklist and Annual Review.**

	Checked (Date)	By	Date of next review
Notification has been submitted to the Information Commissioner and the next renewal date recorded.			
There is a named individual who is responsible for the operation of the system.			
The problem we are trying to address has been clearly defined and installing cameras is the best solution. This decision should be reviewed on a regular basis			
A system has been chosen which produces clear images which the law enforcement bodies (usually the police) can use to investigate crime and these can easily be taken from the system when required.			
Cameras have been sited so that they provide clear images.			
Cameras have been positioned to avoid capturing the images of persons not visiting the premises.			
There are visible signs showing that CCTV is in operation. Where it is not obvious who is responsible for the system contact details are displayed on the sign(s).			
Images from this CCTV system are securely stored, where only a limited number of authorised persons may have access to them.			
The recorded images will only be retained long enough for any incident to come to light (e.g. for a theft to be noticed) and the incident to be investigated.			
Except for law enforcement bodies, images will not be provided to third parties.			
The potential impact on individuals' privacy has been identified and taken into account in the use of the system			
The organisation knows how to respond to individuals making requests for copies of their own images. If unsure the controller knows to seek advice from the Information Commissioner as soon as such a request is made.			
Regular checks are carried out to ensure that the system is working properly and produces high quality images.			